

WHO IS MTV Tour?

MTV Tour has been in business for over 06 years. We do our very best to provide you with prompt and effective service as well as very competitive prices. We understand that vacation time is precious and we will help you find the perfect cruise, tour or package to fit your needs and budget. We are one of the top sellers in the country for several major tour operators

Mission Statement:

Our mission is to provide you with the best service and expertise possible for all of your travel needs. Our goal is to exceed your expectations at every phase of your travel adventure. If you are looking for an experienced travel agency, look no further!

Our Vision

To anticipate and act upon the evolving needs of our customers and partners, responding to them with excellence in our people, processes and technologies.

Our Values

- We look beyond the horizon to anticipate change.
- We believe interactions with our customers, partners and employees must always be open, fair, respectful and honest.
- We provide our customers with personal attention, quality work and maximum value.
- We encourage thinking beyond conventional wisdom.
- We work together to produce extraordinary results.
- We value our sole ownership as the provider of family tradition and the vision of building for the next generation.

OUR SERVICE

- Transfers meet and greet service for Ivato Airport, as well as city hotel booking and tours in Antananarivo.
- Hotel Reservations
- Providing vehicles and drivers (2WD, Minibus, 4WD)
- Providing jet charter
- Ornithological and botanical, programmes around Madagascar.
- Whale watching Tours from June to September.
- Cultural and historical tours around Madagascar for special events such as music festivals.
- Activity tours such as trekking, canoeing, diving, Surfing and fishing.
- Beach stays and extension across the region.
- Booking your domestic flight.
- Organising Conference groups
- Arranging interpreters for business people

OUR MANAGER DIRECTOR

MTV Tour was founded in 2004 by **Fiacre Aristide Ndretsihena** and he is Executive Manager. He is a graduate of Madagascar Tourism Institute and Business Management University School. **Fiacre Aristide** has travelled extensively in Madagascar and ensures that all members of the **MTV Tour** team are well qualified and trained professionals who are committed to providing exceptional service to all of our clients.

He is tasked with managing the operations of the company on a daily basis. This entails ensuring all the logistical aspects of the tours and safari we conduct are in place.

He receives daily reports from guides in the field which ensures that our office team is immediately aware of any problems which might arise. This enables us to act pro actively to resolve any issues and to ensure that we provide our clients with a comprehensive and quality experience in Madagascar. His attention to detail and his ability to focus on the tasks at hand make **Fiacre Aristide** a very valuable member of our management team.

OUR TEAM

Our Expert Travel Consultants has extensive experience and knowledge of Madagascar and is able to provide clients with expert advice. She contributes to ensuring that we create itineraries which flow well and which include properties that have been handpicked for their location and the exceptional levels of service they provide. Your satisfaction and well being are our main goals. Let us plan your special interest or incentive tour to extraordinary destinations in Madagascar

Tour guiding our own tours has given us important insight of the value of an excellent tour guide. Thus we will always ensure that you will be accompanied by an accredited tour guide with passion for people and love for our beautiful country.

Our handpicked selection of tour guides upholds the same passion, integrity and standard as us. We have English, French tour guides, and can arrange other language guides, upon request.

Privacy Policy:

MTV Tour is committed to protecting the privacy of our web site visitors and clients. We respect your right to privacy and employ the highest levels of security to keep your personal information strictly confidential. We do not share E-mail addresses with anyone outside the company nor impart your personal information to any third party. We will not share or sell any of your personal information, including your name, address, phone number, or any of your travel history to any third party.

Hours of Operation:

To provide you with the best service we are open Monday - Friday 8:00 a.m. to 6:00 p.m., and on Saturdays from 8:00 am to 4:00 p.m.